



JOB POSTING

MANAGER, HOSPICE PALLIATIVE CARE

Full Time, Permanent

Better Living Health and Community Services, has an opening for the position of Manager, Hospice Palliative Care. The successful candidate will be responsible for the management of the health, wellness, and continuity of service delivery for Clients, supervision of Hospice program staff, and supporting the coordination of the PalCare Network education program. This position will be split between Better Living locations in North York and Newmarket.

The successful candidates for this position must possess the following qualifications:

- Undergraduate degree or post graduate education in a related health discipline
- Minimum of 5 years experience working in health or human services, or equivalent experience
- Minimum of 3 years management experience leading a team in the delivery of health or human services
- Excellent communication and interpersonal skills
- Strong judgement, problem-solving and decision making skills
- Strong organizational and time management skills
- Driver's license and access to a vehicle is an asset
- Required to travel to multiple work locations in the Central LHIN
- Successful completion of *Vulnerable Sector Screening* within one month of employment

The successful candidates for this position must be able to:

- Oversee the operations of the psychosocial team including case management, grief and bereavement and art therapy
- Coordinate the PalCare Network education program
- Manage the day to day Human Resources within the department (including, program students and volunteers), ensuring effective teamwork, high standards of work quality and organizational performance
- Responsible for the development, implementation, and evaluation of results-based programs that improve and enhance client-centred service delivery and operational performance
- Understand the history, philosophy, and services of hospice palliative care and the model of care provided by Better Living Health and Community Services
- Oversee the development, implementation, and evaluation of results-based programs that improve and enhance client-centred service delivery and operational performance
- Support the advancement and delivery of exceptional programs and services
- Establish and maintain professional and effective working relationships with staff, volunteers, peers, stakeholders, community members and funders
- Pursue continuous learning and improvement by seeking out new ideas, identifying and achieving goals and using lessons learned to improve the performance and effectiveness of the hospice palliative care programs
- Lead a number of program promotion and community outreach activities
- Demonstrate a knowledge of accreditation standards, quality initiatives and funder requirements

LOCATION: 653 Queen Street, Newmarket, ON L3Y 2J1
29 Gervais Dr. North York, ON M3C 1Z1

SALARY: Commensurate with experience.

**Please email or fax your cover letter and resume by November 1, 2019 with attention to:
Human Resources
E-mail: hr@betterlivinghealth.org / Fax: 416-510-1104**

Please quote "*Manager, Hospice Palliative Care*" on the cover letter and e-mail subject line.

Better Living is an equal opportunity employer and is in accordance with the Ontario Human Rights Code, Employment Standards Act and Accessibility for Ontarians with Disabilities Act. Applicants need to make their request for accommodation known when contacted. Thank you to all who express interest in this position and we welcome all resumes however only those granted an interview will be contacted. No phone calls, please. Thank you.